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Our Ref 09104/0227/2/000
Ask for FHRs Lead Officer
Direct Line 0161 342 3962
Date 08 December 2023

Dear Sir/Madam

Food hygiene inspection report and your food hygiene rating

FOOD HYGIENE RATING

We inspected your business premises on **07/12/2023** to check compliance with the requirements of food hygiene law and I am writing now to outline to you our findings and to tell you what your food hygiene rating is.

Inspection report

I have enclosed a copy of your inspection report. This outlines my findings and highlights the priority actions and improvements that are needed to ensure that you are complying with the Food Hygiene (England) Regulations and associated legislation. These are listed under three areas:


- Compliance with food hygiene and safety procedures
- Compliance with structural requirements
- Confidence in management/control procedures.

If you are unclear about anything in the report, please get in touch with me – my contact details are given at the end of this letter.

Your food hygiene rating

This authority operates the national Food Hygiene Rating Scheme. This is designed to help consumers choose where to eat out or shop for food by giving them information about the hygiene standards in food outlets at the time they are inspected to check compliance with legal requirements. Details of how ratings are calculated are enclosed.

On the basis of the standards found at the inspection, I am pleased to be able to tell you that you have achieved the top rating of '5'. Details of how this was calculated are as follows:

Compliance with food hygiene and safety procedures	0
Compliance with structural requirements	0
Confidence in management/control procedures	0
Total score	35
Highest (this means poorest) individual score	0
Food hygiene rating	

A sticker showing your rating should have been given to you by the inspecting officer. You can tell your customers how good your hygiene standards are by putting the sticker up in the window or on the door. If you do not have a suitable glass surface, you could fix the sticker onto a transparent surface before fixing that onto a wall or other surface. Please destroy the sticker showing your previous rating as only one rating – the most recent rating - should be displayed. To continue to display a previous rating may constitute an offence under the Consumer Protection from Unfair Trading Regulations 2008.

Your rating will be published on the Food Standards Agency's website at www.food.gov.uk/ratings usually within **14** days of the date of inspection

Where may I get further information?

If you have any questions or concerns about your inspection report or about your food hygiene rating, please contact me using the details above.

Food Hygiene Rating scheme - how your rating is calculated

Your inspection

At inspection, the food safety officer will check how well you are meeting the law on food hygiene. Three areas will be assessed. These are:

- how hygienically the food is handled – how it is prepared, cooked, cooled, stored, and what measures are taken to prevent food being contaminated with bacteria
- the condition of the structure of the premises including cleanliness, layout, lighting, ventilation, equipment and other facilities
- how you manage and record what you do to make sure food is safe using a system like Safer food, better business







You will be given a score for each area – see below. Food safety officers use guidance to determine how to score each of these areas.

Criteria	Score					
How hygienically the food is handled	0	5	10	15	20	25
Condition of structure	0	5	10	15	20	25
How you manage and document food safety	0	5	10		20	30
Total score	0	—————▶				80
Level of compliance	High	—————▶				Low

Your food hygiene rating

The rating given depends on how well the business does overall – the total score. It also depends on the area(s) that need improving the most - the business may do better in some areas and less well in others.

To get the top rating, you must score no more than 5 in each of the three areas. All businesses should be able to get the top rating. You will automatically get a new rating at each planned inspection.

Total score	0 – 15	20	25 – 30	35 – 40	45 – 50	> 50
Highest permitted individual score	5	10	10	15	20	-
Rating	 VERY GOOD	 GOOD	 GENERALLY SATISFACTORY	 IMPROVEMENT NECESSARY	 MAJOR IMPROVEMENT NECESSARY	 URGENT IMPROVEMENT NECESSARY

Officer: Courtney Wright

Date: 08 December 2023

Further information and guidance on food hygiene and the National Food Hygiene Rating Scheme is available on the Food Standards Agency Website at food.gov.uk/ratings or the TMBC Council website <http://www.tameside.gov.uk/servicestandards#fhhs>. Regarding a re-scoring visit, appeals against your score or your “right to reply” please see leaflet enclosed and information below.

if you require any advice or information on these matters or if you do not agree with any matter listed in my report, please contact the FHS Lead Officer on 0161 342 3962 as soon as possible.

Under the provisions of the Freedom of Information Act 2000 and Environmental Information Regulations 2005, this letter and report (and any response to it) may need to be disclosed to any person who requests a copy of it. This provision also extends to any other information held by this Authority that relates to the above premises. Any disclosure will be made only in accordance with requirements of the legislation.

N.B. You have both a right to reply in reference to the Food Officers findings and a right to appeal the rating given to your business. (See attached Food Hygiene Rating Scheme Appeal Notice). All appeals must be made in writing.

Right of Reply

See either a separate “Right to Reply” form accompanying this letter or use the Food Hygiene Rating Scheme Appeal Notice Annex below.

Appeals

Appeals must be made no later than 21 days following official notification of your rating within this letter to the Lead Officer indicated below. Following the expiry of this appeal period the findings will be published on the FSA Website. <http://ratings.food.gov.uk/>

Request for a Re-Visit

Notes for businesses:

***In line with legislation and other authorities
there is now a charge for this Re-Visit service.***

As the food business operator of the establishment you have a right to request a re-visit for the purposes of re-rating if you have taken action to rectify the non-compliances identified at the time of inspection.

You can make this at any time after the statutory inspection provided that you have made the required improvements. Tameside Metropolitan Borough Council charge £193 for this re-visit. There is no limit on the number of requests you may make, each one will cost £193.

You must provide details of the improvements made with your request, including supporting evidence where appropriate.

If we consider that you have provided sufficient evidence that the required improvements have been made, the re-visit will be carried out within three months of the receipt of your request and payment of the fee.

NOTE: The officer will give you a 'new' food hygiene rating based on the level of compliance that is found at the time of the re-visit - you should be aware that your rating could go up, down or remain the same.

To make a request for a revisit, please complete the application and payment on the Tameside MBC Website. <https://www.tameside.gov.uk/>

<p>Step 1</p>	
<p>Step 2</p>	
<p>Step 3</p>	<p>Complete ALL the necessary details</p>

Yours faithfully



Bev Hursthouse

Environmental Services Manager (Business Compliance)(FHRs Lead Officer)

Enclosures: Food Hygiene Rating Scheme window sticker

The FHRs sticker remains the property of Tameside Metropolitan Borough Council and the Food Standards Agency. It should be noted that the display of misleading stickers might constitute an offence, for example an offence under the Consumer Protection from Unfair Trading Regulations 2008, which impose a general prohibition on unfair commercial practices.

